



Leadership for Managers & Supervisors

Course Objective

This program presents the practical concepts, strategies, and skills needed to enhance a leader's performance. Create an environment of trust where people do better work. Leverage skills and resources to improve effectiveness.

Skills Learned

- How to build higher trust, even in draconian times
- Improve interpersonal skills and build Emotional Intelligence
- Lead effective change initiatives
- Improve political skills
- Master all forms of communication
- Reduce stress and conflict
- Improve teamwork and motivation
- Understand TQM and Lean thinking in the modern organization
- Integrate generational differences into leadership mindset
- Use time better and improve productivity dramatically

Who should attend?

Leaders, Manager and Supervisors desiring improvement in their performance

Register on-line at GreaterRochesterChamber.com or email Michele.Hefferon@GreaterRochesterChamber.com.
Seminars are held at the Rochester Business Alliance, 150 State Street, Rochester, NY.
For directions, go to GreaterRochesterChamber.com or call (585) 256-4614.